

NH Department of Health and Human Services
129 Pleasant Street – Hugh Gallen State Office Park
Concord, NH 03301

PRESS RELEASE
FOR IMMEDIATE RELEASE
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FOR MORE INFORMATION
State Joint Information Center
603-223-6169 or jic@dos.nh.gov

NH DHHS District Offices Open for Telephone, Online Applications Only

Concord, NH – The New Hampshire Department of Health and Human Services' (DHHS) Bureau of Family Assistance today announced that in order to protect the health and safety of its customers and staff, all District Office (DO) buildings will be closed for client-facing activities until further notice.

People in need of assistance may apply for benefits online at www.nheasy.nh.gov and will be scheduled for a phone interview in order to complete their benefits application.

The decision to close DOs was not made lightly. During this unprecedented pandemic, we are doing our part to protect our communities by avoiding unnecessary face-to-face interactions. DHHS is working to ensure our clients continue to get the services they need while limiting potential disruptions.

District Office staff will continue to provide service to residents. We appreciate the extra effort this will require from our clients, staff, and community partners, but it is important that we take measures to help prevent the spread of illness. People with no internet access who are applying for assistance through the Bureau of Family Assistance should call 1-844-275-3447.