



Robert L. Quinn
Commissioner of Safety

State of New Hampshire

DEPARTMENT OF SAFETY
DIVISION OF MOTOR VEHICLES
STEPHEN E. MERRILL BUILDING
23 HAZEN DRIVE, CONCORD, NH 03305
Telephone: (603)227-4000 TDD Access Relay NH 7-1-1



Elizabeth A Bielecki
Director of Motor Vehicles

FOR IMMEDIATE RELEASE

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State Joint Information Center

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PRESS RELEASE

NH DMV TRANSITIONING TO APPOINTMENT ONLY SERVICES

Due to concern for the health and safety of its customers and staff during the COVID-19 pandemic, the New Hampshire Division of Motor Vehicles will transition to phone and online services starting Thursday and limited appointment only services starting Monday to allow for proper social distancing as defined by the Center for Disease Control.

Walk-in operations at all locations will pause Thursday and Friday, March 19 and 20, to allow staff to train and prepare facilities for appointment based operations. Online, phone, and mail services will not be interrupted.

Starting Monday, March 23, limited walk-in services will be available by appointment only and consolidated to five locations:

Concord,

Dover,

Manchester,

Newport, and

Twin Mountain.

Starting Friday, customers can call (603) 227-4000 to schedule an appointment. Customers should take advantage of the DMV's online services, including online driver license renewal, ID renewals, and online ticket pay at www.nh.gov/dmv.

All driver license road exams are canceled until Friday, April 3, 2020.

NH DMV 20-day plates as well as NH authorized dealer 20-day plates, issued on or after February 26, 2020 have been given an automatic extension through April 30, 2020. These

extensions do not apply to vehicle registration renewals. Please visit your town website for vehicle registration renewal options.

NH DMV non-commercial driver licenses and non-driver identification cards that are expired or set to expire between March 1, 2020 and April 30, 2020 are eligible for a 6-month extension. Customers should take advantage of this option by calling (603) 227-4020. An applicable renewal fee will be due at the time of the call. To learn more about 6-month license extensions, please go to www.nh.gov/dmv.